

Rattlesnake Ridge Water District

Serving Areas of Carter, Elliott, Lawrence and Morgan Counties

P.O. Box 475, Grayson, Kentucky 41143-0475

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April 28, 2014

Ann Ramser
KY Public Service Commission
PO Box 615
Frankfort, KY 40602

RECEIVED

MAY -1 2014

PUBLIC SERVICE
COMMISSION

RE: Case number 2013-00338

Ann,

I received the letter dated March 7, 2014 accepting our plan to repay the monies that were billed early on our Jan. billing cycle. We didn't know what to do on the Feb. 2014 billing cycle so we billed it at our old rates, and I listed the difference as customer credit. On the spreadsheet that is attached I have broken down what we overbilled for Jan. 2014 and what we have given customers credit for up to this point. This should be our last customer credit given for the over billing in Jan. 2014.

If you have questions please let me know.

Member KRWA

Sincerely,



Bernie McDaniel

Manager
Rattlesnake Ridge Water District
606-474-7570
bernie.rrwd@windstream.net

"This institution is an equal opportunity provider"

*"Hard of Hearing, Speech impaired, or Deaf users, call the Kentucky Relay Service at (800) 648-6056.
Give the Communications Assistant our phone number to contact us."*

PSC-Billing Report

	Month	Old Rate	Correct Bill	Billed Out	overage
29% put on bill early	Jan. 2014	\$179,352.19	\$179,352.19	\$231,364.32	\$52,012.13
	Month	Old Rate	Correct Bill	Billed Out	Discount
Feb.7, 2014 29% rate increas added on:			new rate	old rate	
1/2 month discount given to customers	Feb. 2014	\$173,923.55	\$199,142.47	\$173,923.55	\$25,218.92
				19%	
10% discount to customers	Mar. 2014	\$131,514.16	\$169,653.26	\$156,501.85	\$13,151.41
10% discount to customers	Apr. 2014	\$138,904.03	\$179,186.20	\$165,295.80	\$13,890.40
Total Refund Given					\$52,260.73
					\$248.60